FAQs

1) How do I register?

Interested Team Captains should reach out to info@commutesmartnh.org to have their team added to the challenge. Once a team is created, individuals can sign up either through NH Rideshare or through a link distributed by the Team Captain. It should be noted that new teams cannot be created by a user in

the NH Rideshare software and must be created by CommuteSmart NH. To create a team, email info@commutesmartnh.org.

If you are registering as an individual you will join the "Free Agent" team when prompted to select a team during registration. This will allow you to compete on a team with other individuals from around the state.

2) Where do I log my trips?

Trips are logged on the NH Rideshare site. Information about logging trips and links to NH Rideshare is also available on commutesmartnh.org.

3) Where do I see my ranking?

Ranking is available in the leaderboard for the challenge, located in NH Rideshare. Here you can see how your team measures up with the other teams that are competing. You can also see where you stand against other people on your own team.

4) Why do you count trips, not miles?

The goal of the Challenge is to reduce the number of people driving alone to work. Someone walking a mile to work is just as important as a carpooler who drives 25 miles.

5) Do I have to log my commute twice a day?

Not if you don't want to! The Commute Calendar in NH Rideshare gives you the option to make various commute templates that can include a round trip if you chose. Once a template is create, you can them easily drag and drop a daily commute anywhere on the calendar.

6) What if I carpool in and take the bus home, or put my bike on the bus and ride the rest of the way?

The Commute Calendar allows you to create a commute template for multiple modes that you can then easily drag and drop on the calendar.

7) What if I carpool to an all day, off-site meeting?

For this challenge we are only counting trips to and from work. Off-site meetings do not count.

8) I don't have a team, can i still participate?

Yes! If you are registering as an individual you will join the "Free Agent" team when prompted to select a team during registration. This will allow you to compete on a team with other individuals from around the state.

9) Do weekend work trips count?

Yes! We understand that not everyone works the traditional Monday- Friday schedule.

10) Why does working from home count?

A teleworker is "commuting" sustainably because he or she is taking a car off the road by working from home. Teleworkers are eligible if they live within a reasonable commute to their worksite and would otherwise drive.

11) I missed signing up before the start-date. Can I still participate?

Absolutely! Every smart commute helps your team, your pocketbook, your well-being.

12) How do I log my telework miles?

Enter the miles from your home to work. Don't forget to log both for a commute to and from work since you're not driving either way.

13) Park and Rides – are they ok?

Yes! Park and ride locations can be found on DOT's website-
https://www.nh.gov/dot/programs/rideshare/lots/index.htm

FAQs cont.

14) Does carpooling with a person from another company count?

Yes! It takes a car off the road.

15) Is it ok to log trips ahead of time?

The Commute Calendar does not allow you to log your trips early. Though once a commute template is created, that commute can be easily dragged and dropped on the calendar.

Finally, if you have any questions feel free to reach out and ask – info@commutesmartnh.org! We love to help and assist in any way we can!